

Roles & Permissions FAQs

Quick Troubleshooting

Can't see Edit button?

- Check you have "Roles Edit" permission
- Verify not trying to edit Company Admin role

Can't toggle switches?

- Click Edit button first to enter Edit Mode

Changes not saving?

- Check role name follows rules (3-50 chars)
- Verify dependencies satisfied
- Check internet connection

Role not appearing when inviting users?

- Verify role created in correct organization
- Refresh page

Permission Matrix

Section	View	Create	Edit	Delete	Register	Unregister	Start/Stop	Enable/Disable
Devices	✓	-	✓	-	✓	✓	-	-
Users	✓	✓	✓	✓	-	-	-	-
Roles	✓	✓	✓	✓	-	-	-	-
Organizations	✓	✓	✓	✓	-	-	-	-
VPN	✓	✓	✓	✓	-	-	✓	✓

Legend: ✓ = Available | - = Not applicable

Summary

Role Management Workflow:

1. Create role → Define permissions
2. View role details → Check permissions table
3. Edit role → Modify permissions as needed
4. Assign to users → Permissions apply immediately

Key Points:

- Always enable View when enabling other permissions
 - Enable Devices View when enabling VPN permissions
 - Company Admin role cannot be edited
 - Changes take effect immediately upon saving
 - Test roles before production deployment
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